



# 2017 Employer Workshop

The Bay Area Region Child Support Agency Collaborative  
invites you to the 2017 Employer Workshop

August 22, 2017  
9am-12pm  
Registration - 8:30 a.m.

The California Endowment Center  
2000 Franklin St, Oakland, CA 94612

**BART Exit: 19th St. Oakland Station**

This is a **free workshop** for employers and payroll professionals to obtain the latest information on your important role in the child support process. If you are not able to attend in person please join us via web-conference.

Space is limited. **RSVP is needed for both the live event and the webinar.**  
To RSVP please call 925-468-9152 or click one of the links below.

[In Person Attendance](#)  
[Web-conference Attendance](#)

All attendees will receive an updated resource guide containing materials from the workshop.  
Light refreshments and snacks will be served at the event.

## At this workshop you will learn about:

- Processing Income Withholding Orders (IWO)
- The Employer Portal and benefits of enrolling in electronic IWO (e-IWO)
- The State Disbursement Unit's (SDU) Role
- Responding to the National Medical Support Notice (NMSN)
- Issuing Bonus/Lump Sum Payments
- Remitting Payments, Prioritizing Deductions
- New Hire Reporting and Updating Information
- Processing Multiple IWO Requests
- Responding to the Wage & Insurance Verification

*Bay Area Region Child Support Collaborative:*

- Alameda • Contra Costa • Marin • Monterey • Napa
- San Francisco • San Mateo • Santa Clara • Santa Cruz/ San Benito • Solano • Sonoma